



Butler County Community Wraparound Annual Report FY18

Community Wraparound is a best practice element of a coordinated system of care in Butler County provided by the Family and Children First Council to Butler County families and children. Wraparound is used to support families and engage natural supports and the community, to ensure culturally competent, community-based, and family-driven planning for children. It is team-based, collaborative, individualized, flexible, and strength-based process. The objective is to deliver services and supports to families in need in order to improve, strengthen, and stabilize family functioning and child well-being, with a major goal being to keep the youth in their homes or in the homes of relatives. Wraparound guides and emphasizes the use of natural supports for ongoing assistance rather than to rely on public assistance. Community Wraparound provided services to 223 Butler County youth/young adults and their families between July 1, 2017 and June 30, 2018.

Wraparound in Butler County is based on the principles of the National Wraparound Initiative. We have developed our service coordination process to closely follow nationally accepted principles of Wraparound. They are:

1. **Family voice and choice:** Everyone in the family will be asked to share their opinions throughout the wraparound process. The planning will be driven by the family's opinions and choices.
2. **Team based:** The wraparound team consists of any person chosen by the youth and family interested in helping them reach their goals. It is important to have the right people on the team and at the table when planning.
3. **Natural supports:** The team looks for team members in the family's community, friends, and extended family who may be able to help with planning and implementing solutions both now and in the future.
4. **Collaboration:** Team members will work together to develop, implement, and monitor a single wraparound plan that blends the perspectives, ideas and resources of the team, and coordinates and shares the responsibility for completing tasks and assignments in the plan.
5. **Community-based:** The team will create a plan that includes activities and supports in the home and local community to ensure the youth or young adult is safe and that his/her needs are being met. The team's focus is to make sure youth grow up in their homes and communities.
6. **Culturally competent:** The team creates a plan that is based on the values, beliefs, and culture of the family and their community.
7. **Individualized:** To meet the needs laid out in the wraparound plan, the team thinks creatively and develops and implements a tailored set of strategies, supports, and services for the family.
8. **Strengths based:** The wraparound process and the wraparound plan identify, build on, and enhance the capabilities, knowledge, skills, and assets of the youth and family, their community, and other team members.

9. **Persistence:** Despite challenges, the team sticks with meeting the needs included in the wraparound plan and provides care unconditionally until the team reaches agreement that a formal wraparound process is no longer required.

10. **Outcome based:** Action steps and addressing needs in the wraparound plan will be stated in ways that are observable or measurable. The team monitors progress in terms of these measures and revises the plan accordingly.

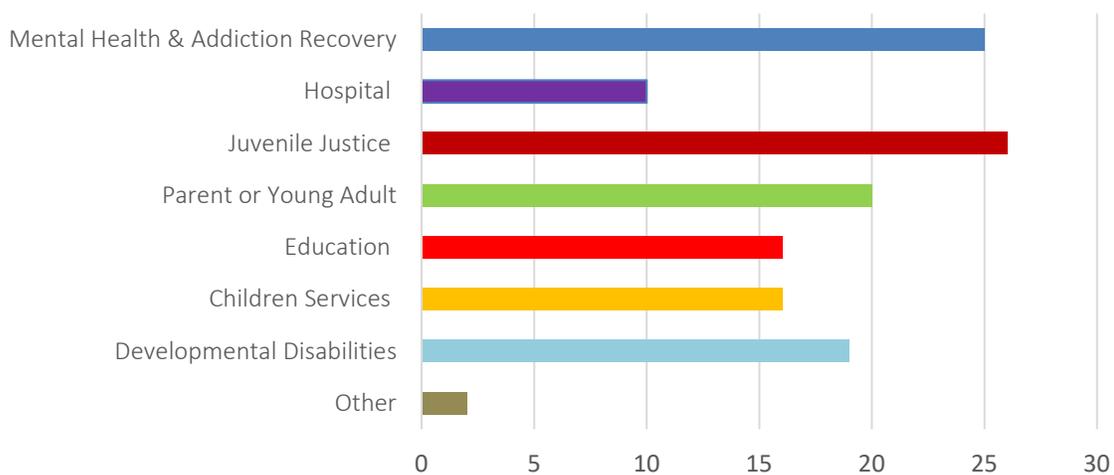
Community Wraparound has multiple goals as a program serving Butler County families:

- Serve families whose youth have complex needs referred throughout Butler County regardless of income
- Increase parent’s ability to meet the needs and care for their children
- Improve youth’s functioning through coordinated help that reduces fragmented service delivery and addresses their unmet needs
- Organize and provide help so youth or young adults can realize their potential for a better life
- Create family stability and reduction in out of home placements
- Address needs of families using a process aligned with National Wraparound Initiative principles
- Deliver a process that families and teams who participate find beneficial to addressing families’ needs
- Empower families to utilize natural and informal supports to address their needs
- Provide savings in public systems costs in use of out of home placements by keeping youth in their homes
- Provide tailored set of supports for families and the resources that address their needs

PROCESS OUTCOMES

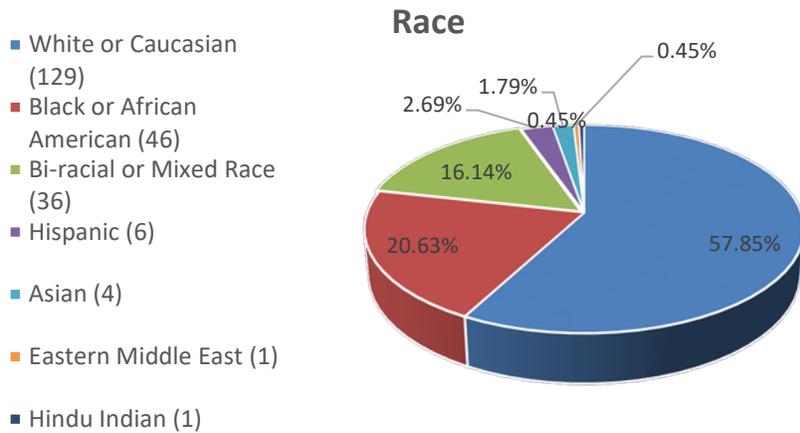
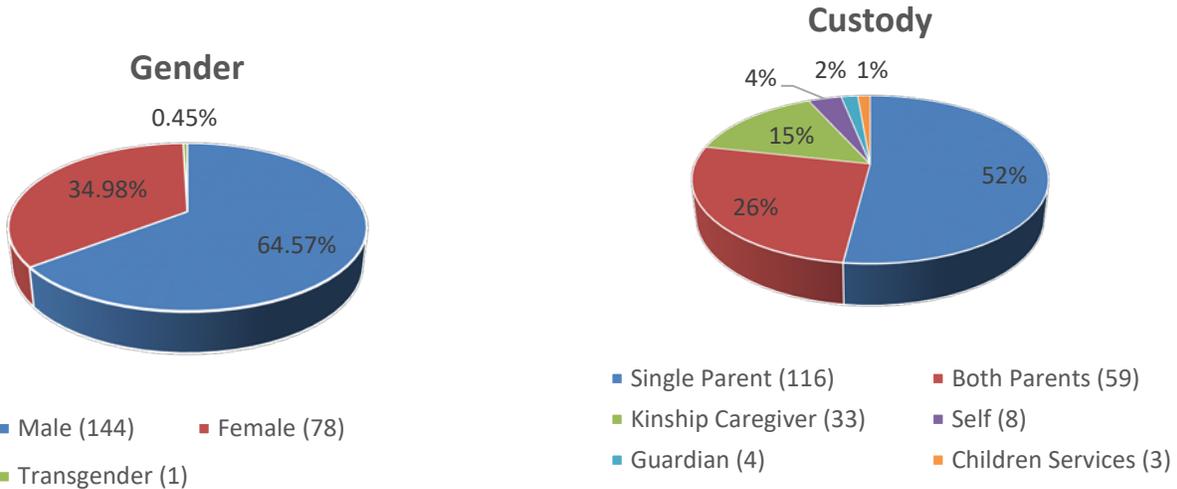
Community Wraparound serves youth and young adults throughout Butler County. Wraparound is able to serve all families regardless of income due to the support of the youth and young adult serving systems in Butler County. Wraparound received 134 referrals this past year of which 79% or 106 of them were lower income or new TANF (Temporary Assistance to Needy Families) eligible participants. As seen below, Wraparound receives referrals from a variety of sources and is able to respond to referrals received from each of the systems as well direct referrals from parents or young adults themselves.

Source of New Referrals

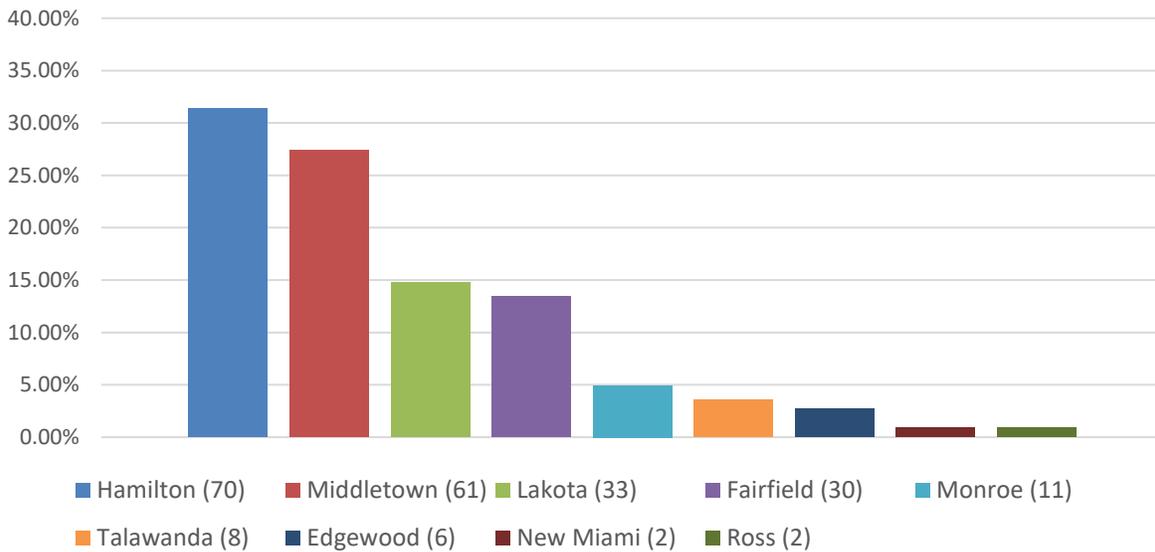


Community Wraparound serves all families in Butler County but tends to receive referrals for youth needing more intensive support and, whose guardian or the young adult themselves, feel they would benefit from a team approach coordinating one overall plan of everyone involved with the youth. At the time of referral, 30 of the 134 referrals this year were in out-of-home placement in detention, the hospital, residential treatment or in a group home. Generally, Wraparound attempts to make contact with the guardian or young adult the day the referral is received or the workday following. The Wraparound Administrator is able to provide one central point of contact to provide consultation and referrals, if necessary, for the youth or young adult being referred. At that time, the Wraparound Administrator confirms with the guardian or young adult that they feel a team based planning process will be beneficial to them and a facilitator is assigned to start working with them. As of June 30th, there were no youth waiting to be assigned to start the process. On average for the referrals received last year, it took 5.27 days for the facilitator to be assigned, generally due to the time confirming with guardian that Wraparound was a match for addressing their needs.

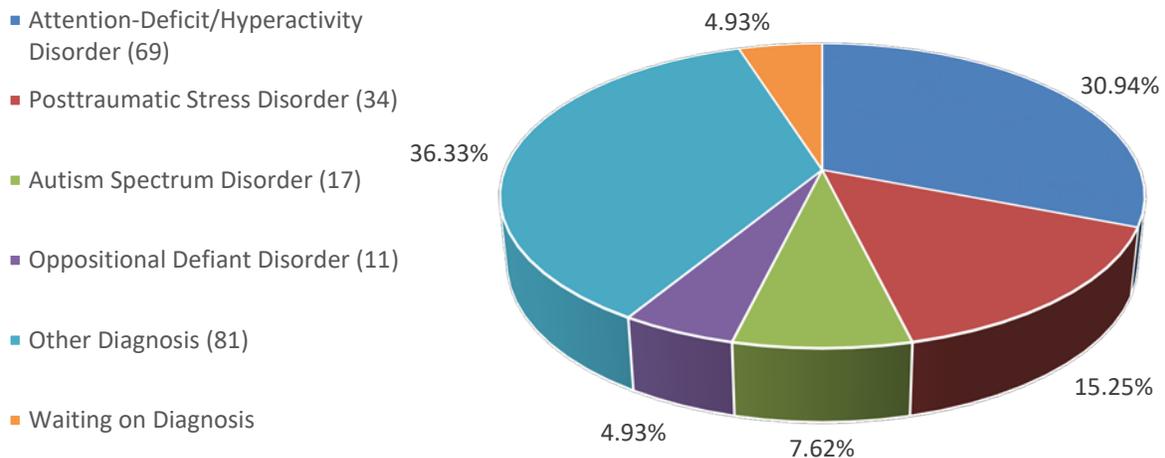
For a snapshot of the 223 youth and young adults served last year, the graphs below describe their background in regards to gender, custody status, race, school district, and primary diagnosis. The average age at referral for youth served was 12.42 years old.



School District

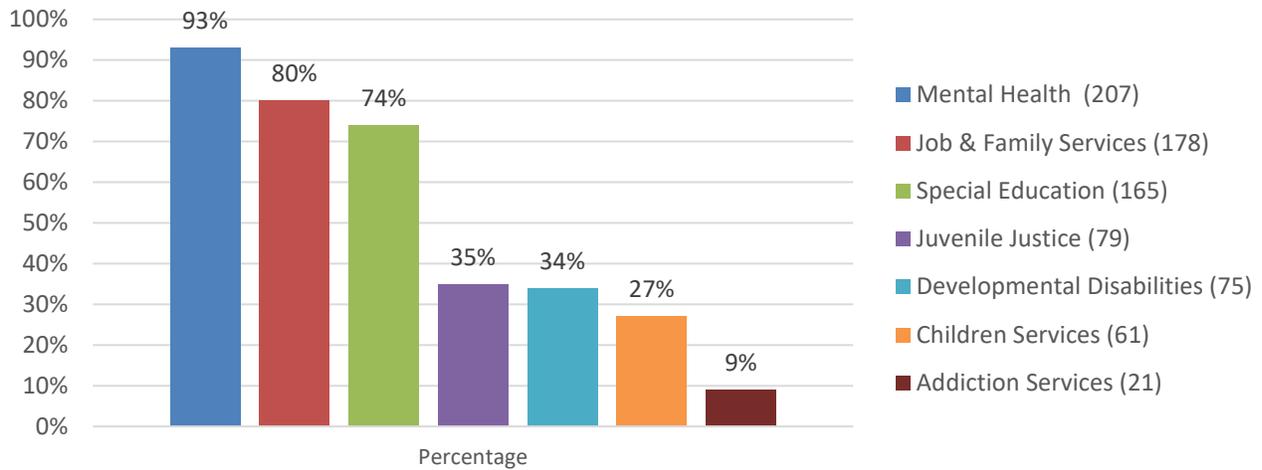


Most Frequent Primary Diagnosis



The youth and young adult participants in Wraparound are often involved with multiple youth systems. The role of the Wraparound team is to coordinate the various team members and the agencies or systems they represent in one overall coordinated plan for the youth and their family. The graph on the following page describes the various systems or area of need the youth and young adults had last year who participated in Wraparound. As can be seen in the graph, the largest need of those served was in the area of mental health.

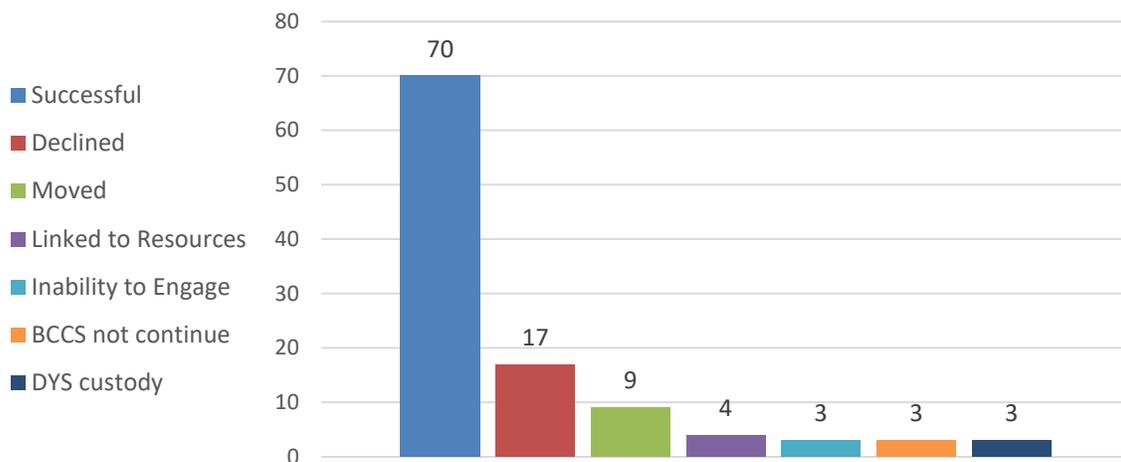
System Involvement or Area of Need for Youth Served in Wraparound FY18



In addition, of the 223 youth and young adults served last year, 179 were TANF eligible participants. 167 of these were youth and 12 were young adults. This represented 153 families of which 8 were OWF (Ohio Works First) non-working. Wraparound also works with a number of youth who need specialized support for their success in the classroom. 142 or 64% of the youth or young adults were on an IEP (Individualized Educational Plan).

Youth and young adults transition from Wraparound at various points in the process. Wraparound had 109 participants transition last year. The largest number of these, 70, transitioned successfully meaning they felt they met their goals or had achieved enough and felt they had supports in place to continue on successfully. 17 of them declined to continue at some point once they started the process, but before they had successfully met their goals. A total of 22 others closed for various reasons, (9) for moving out of the county, (4) were linked to other resources that better fit their needs, (3) BCCS took custody and did not continue with Wraparound, (3) we were unable to engage in the process, and (3) were placed with DYS. The average length of participation was 10.8 months.

Youth Transitioning



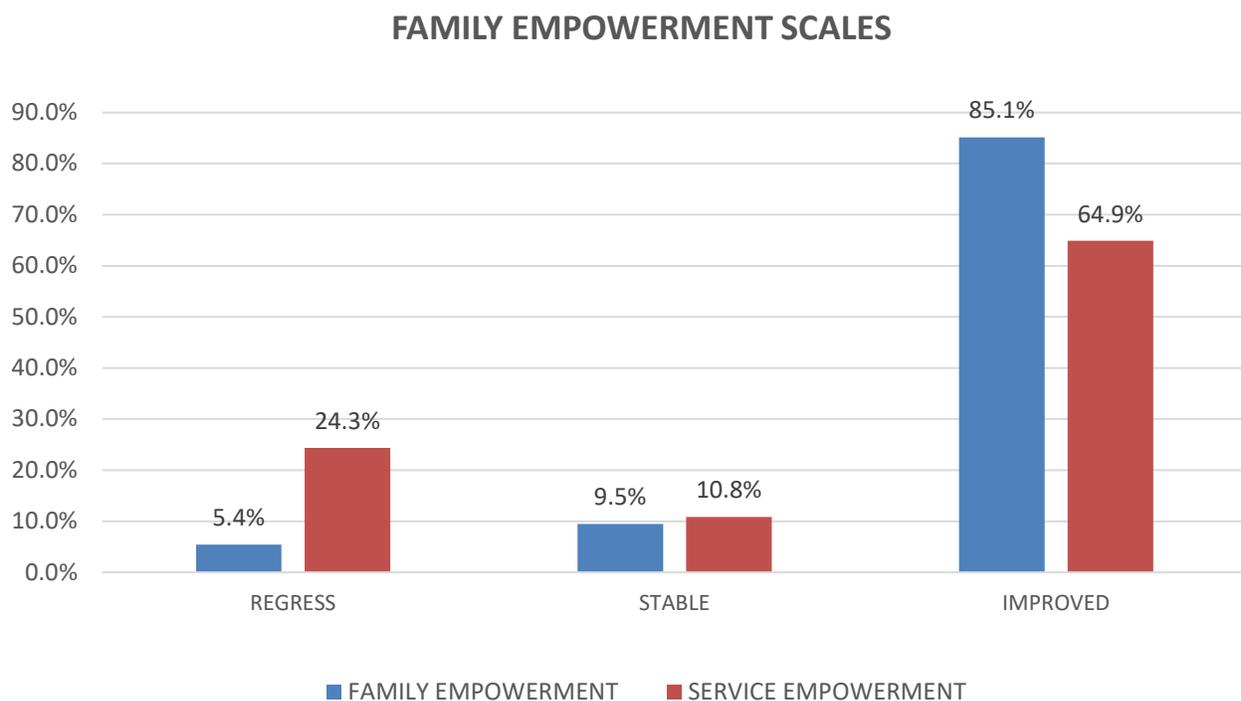
PROGRAM OUTCOMES

Family Empowerment:

Ideally, one of the primary outcomes Wraparound seeks to achieve in the planning process is for families to feel more empowered in their ability to meet the needs of their family. Facilitators guide teams in identifying the underlying needs that are not being met, which may be holding back the youth and family from realizing their hopes and vision of what they want for their family. The facilitator guides the team in brainstorming strategies, services, activities, and ways of doing things that address these needs. Additionally, through the process, another desired outcome is for caregivers to feel more competent in choosing and utilizing the services that will help their family.

Family empowerment is measured at intake and closing through administration of the Family Empowerment Scale (FES). The scale is completed by the parent or caregiver and measures the individual's feelings of empowerment related to their family and youth with special needs ("Family Empowerment" subscale) as well as with the services and supports in which they participate ("Services Empowerment" subscale). As described below, most families report stable or improved empowerment both regarding being able to care for their youth and also in utilizing and accessing services for them. Around a quarter of these families reported a decrease from their initial report.

Change in Parent/Caregiver Empowerment as measured by the Family Empowerment Scale (N=74):



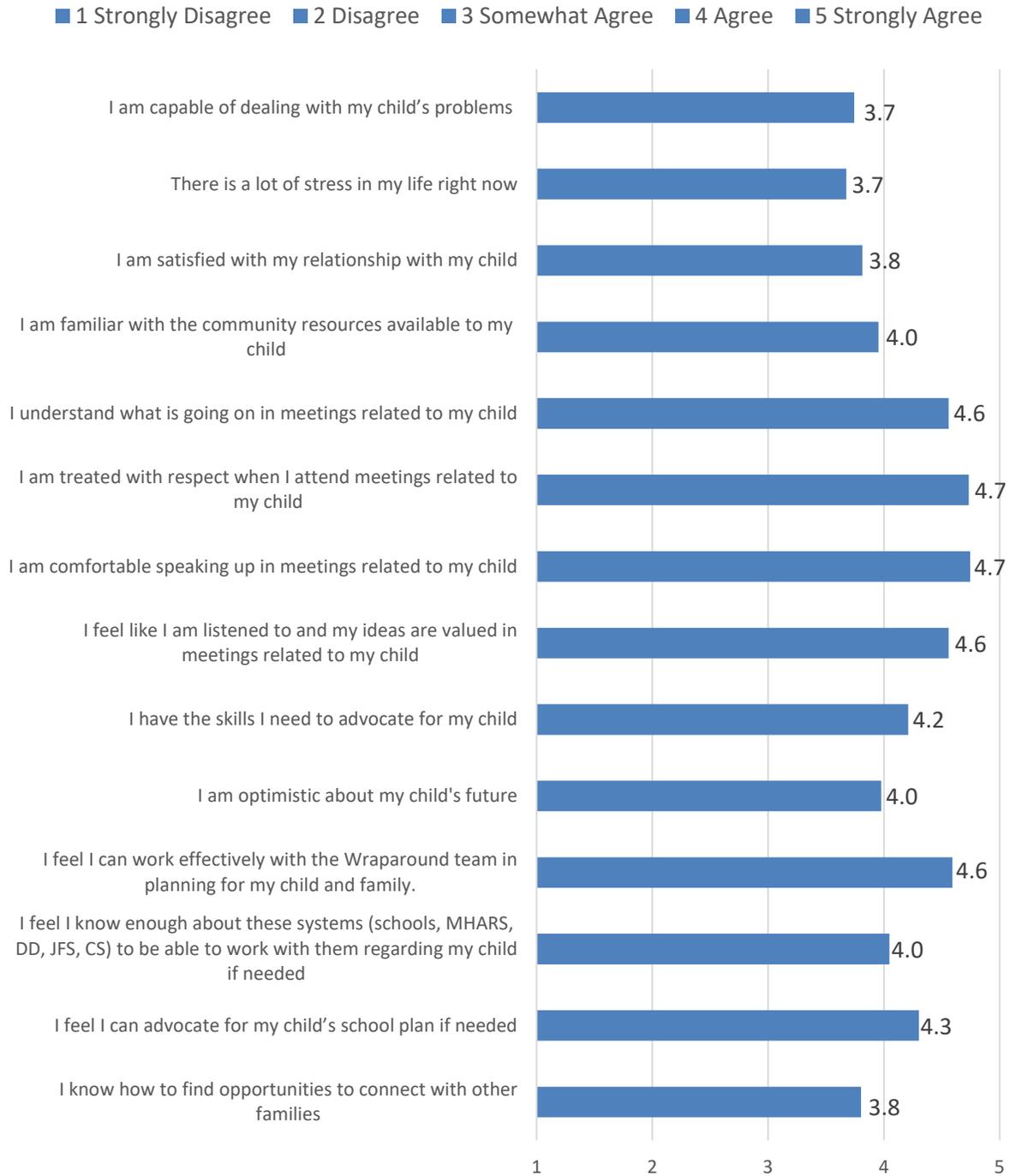
Further analyzing the data, specific questions on the Family Empowerment Scale showed a greater degree of improvement over time. Those questions with the greatest percentage increase in mean scores from opening to closing are listed below.

Family Empowerment Scale Statement	Percentage Increase
When I need help with problems in my family, I am able to ask for help from others.	27%
I believe I can solve problems in my family when they happen.	26%
I have a good understanding of my child's disorder.	24%
I know what to do when problems arise with my child	21%
I am able to get information to help me better understand my child.	18%
When problems arise with my child, I handle them pretty well.	17%
I feel my family life is under control.	15%
When dealing with my child, I focus on the good things as well as the problems.	13%
I feel I am a good parent.	11%

As an additional support to families, all families in Wraparound are offered the support of a parent partner. Currently, we have one full-time and two part-time parent partners. Parent partners themselves have lived experience caring for a youth with complex or special needs and go through training to support other parents. Parent partners listen to the needs and concerns of the family and encourage parents to be informed and speak on behalf of their youth and their family. They help educate and equip parents and caregivers to work in partnership with the various youth-serving systems by providing information and an understanding of how the various systems work. They empower parents so they feel confident in addressing the needs of their youth and family by themselves and also have the right supports and plans in place for their family. Parent partners survey caregivers on their sense of empowerment caring for and working with others to address their youth’s needs.

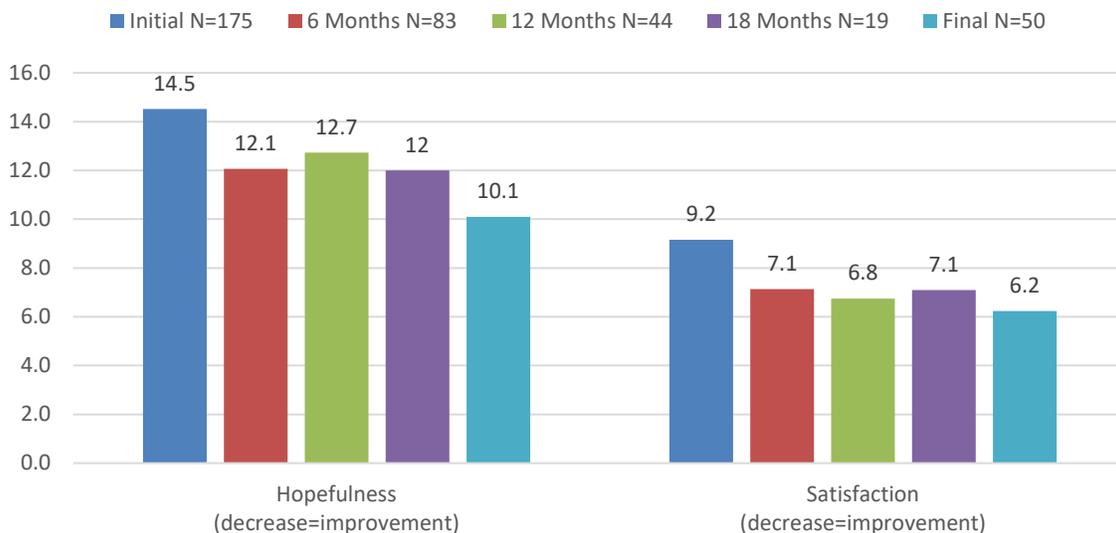
As seen below, for the 86 youth served by a parent partner for at least six months, there is agreement that those served by parent partners mostly agree feeling more capable in caring for their youth. They feel respected and listened to and able to speak up at meetings regarding their child and advocate for them. They felt they were effective in working with their wraparound team.

Parent Partner Survey of Family Empowerment (n= 86)

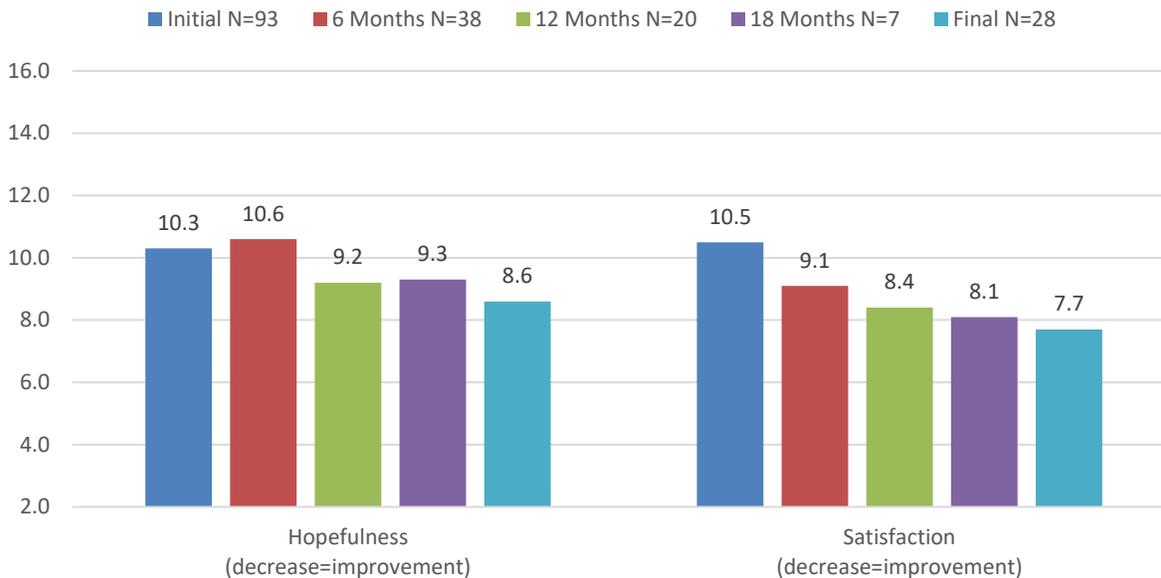


The Ohio Scales are assessments that are completed when the youth opens in Wraparound, every six months the youth is involved in Wraparound, and at closing. The parent or caregiver completes their report, and youth who are twelve and over, provide information for their assessment of how they are doing or feeling. Some of the items on the Ohio Scales measure hopefulness and satisfaction. The Hopefulness graph below demonstrates decreased scores or increased hopefulness of the caregiver over time from opening to closing. In addition, the Satisfaction graph reports decreased scores or increased satisfaction with the mental health services their youth is receiving.

*Change in **Parent/Caregiver** Hopefulness and Satisfaction average score as measured by Ohio Scales:*



*Change in **Youth** Hopefulness and Satisfaction average score as measured by Ohio Scales:*

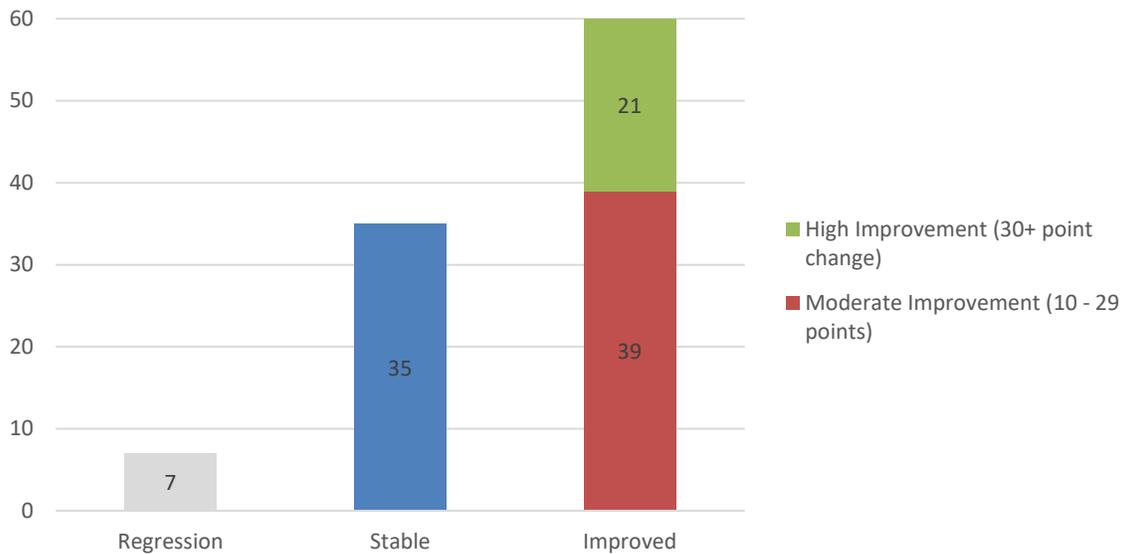


From the graphs above, youth too overall report increased hopefulness in their life and with their future from opening to closing and increased satisfaction with mental health services over time.

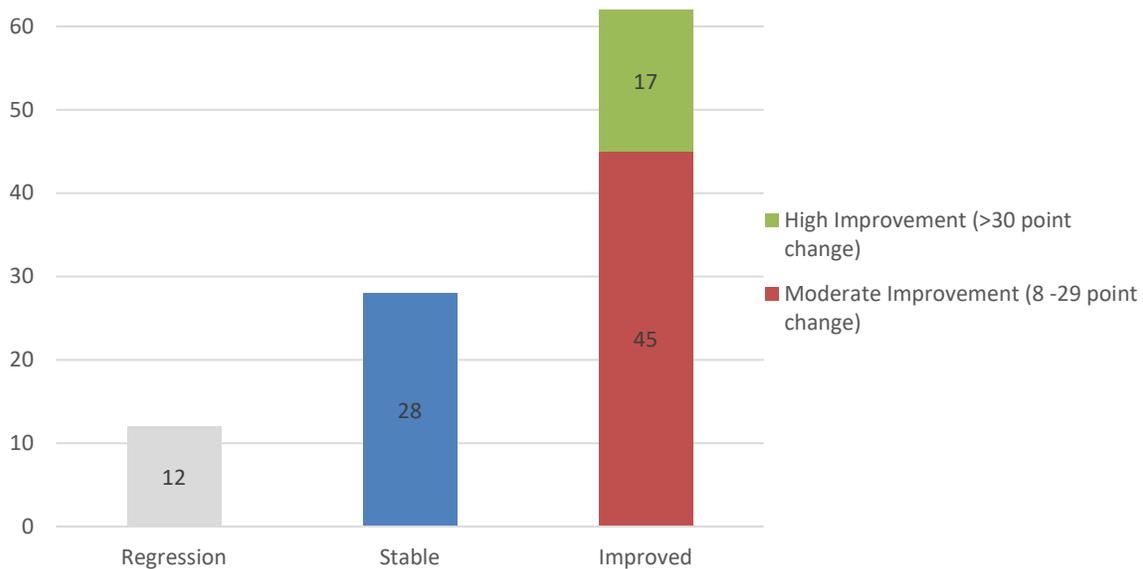
Improved Youth Functioning:

Community Wraparound seeks to assist youth and young adults with addressing their needs by mobilizing those involved in their life to offer various forms of help to decrease the areas they are struggling with, and improve their life overall. The Ohio Scales is used to measure the parent's and youth's assessment of the youth's problem areas and their overall functioning. Administered at opening, every six months, and at closing, results are characterized whether they are stable or show clinically significant improvement or regression. Analysis of the results of the parent reports on each of the Ohio Scales from opening to last report shows that most youth's problem behaviors, 93%, are stable or decrease, and their functioning is stable or improves during their engagement in the Wraparound process, 88%.

Change in Problem Behavior sub-scale (from initial to last report) as measured by Parent/Caregiver Report on the Ohio Scales (N=102):

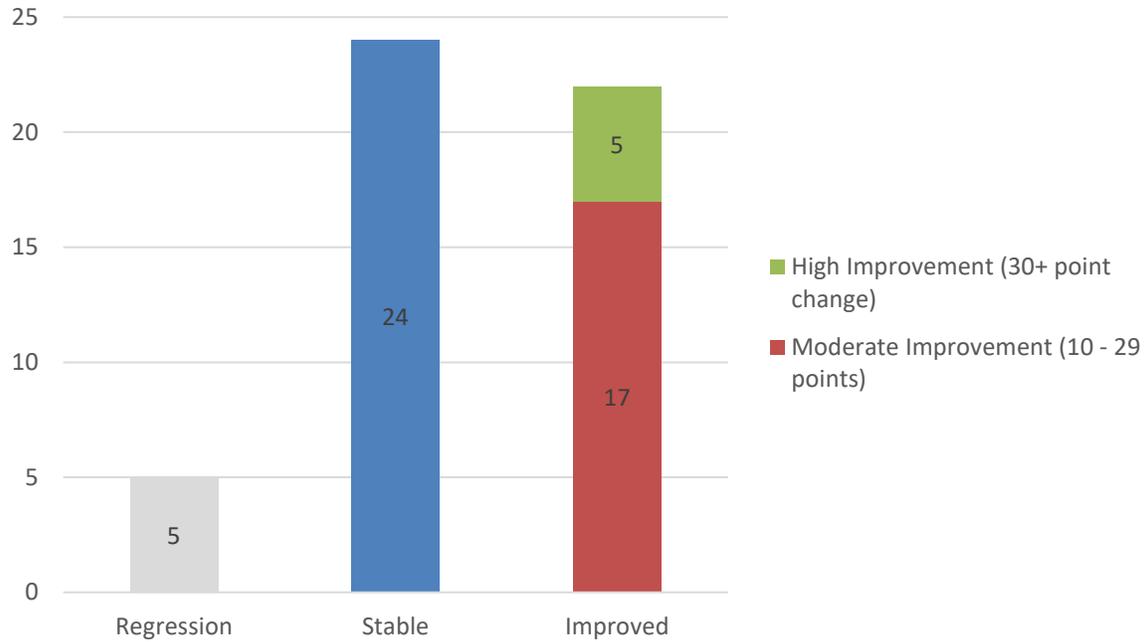


Change in Youth Functioning sub-scale (from initial to last report) as measured by Parent/Caregiver Report on the Ohio Scales (N=102):

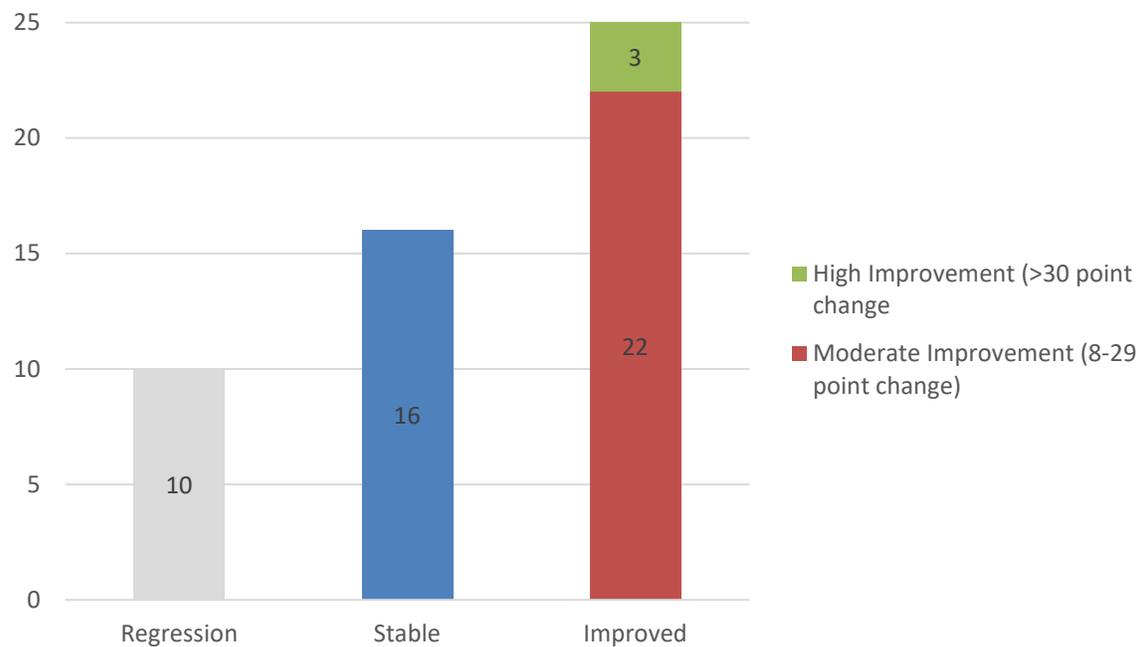


Similarly, youth are asked to rate their assessment regarding their behavior and functioning. They too report stable or decreased problem behaviors, 87%, and stable or increased functioning, 83%.

*Change in Problem Behavior sub-scale (from initial to last report) as measured by **Youth Report** on Ohio Scales (N=51)*

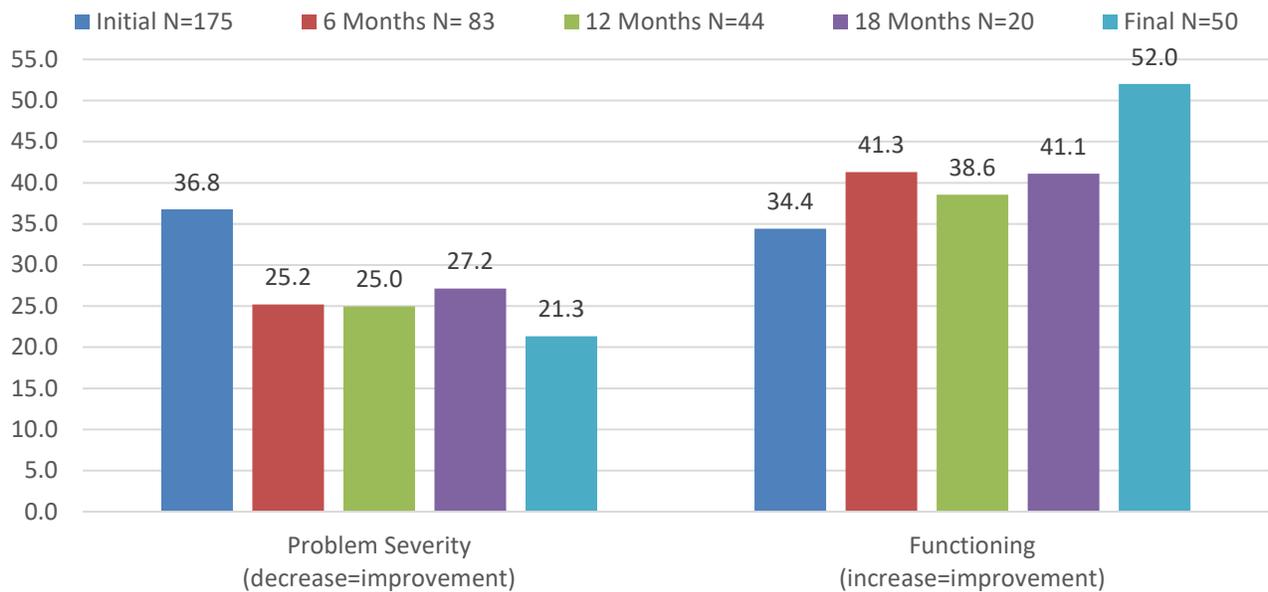


*Change in Youth Functioning sub-scale (from initial to last report) as measured by **Youth Report** on the Ohio Scales (N=51):*



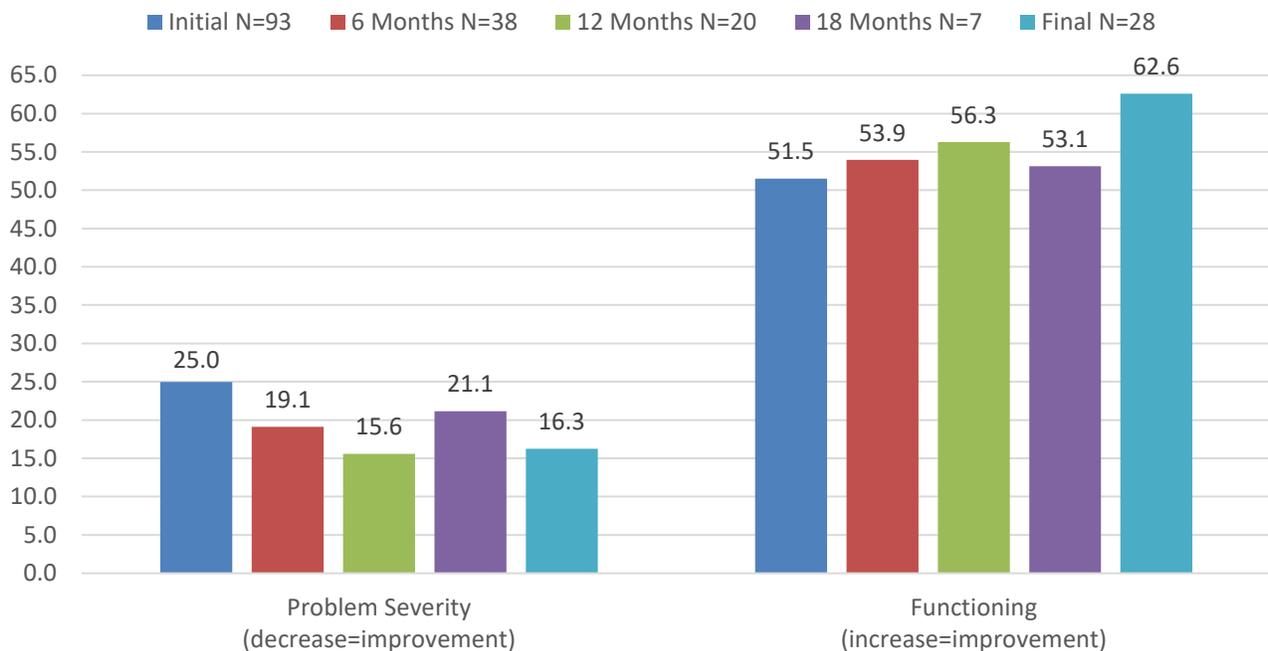
Another way of looking at the data is in aggregate over time. As seen in the graph below, the average scores parents report decreased in problem severity over time and increased in functioning of their youth.

Ohio Scales average score, change over time from Parent/Caregiver Report:



Similarly, youth report decreased problem severity and increased functioning over time since inception in Wraparound with slightly less improvement in the 18 month group, but still improvement from when they started.

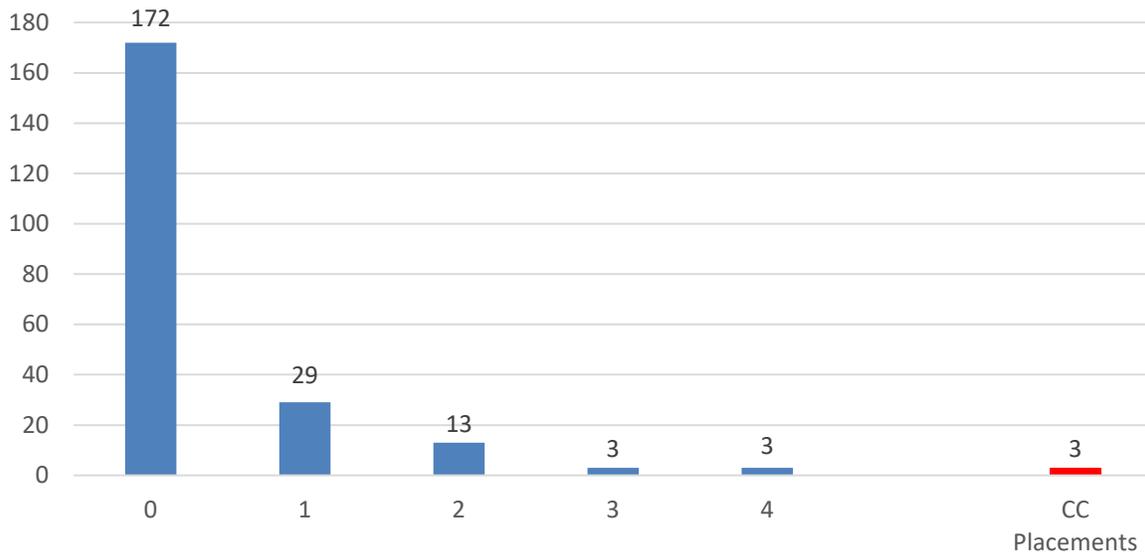
Change in average score, change over time from Youth Report:



Family stability:

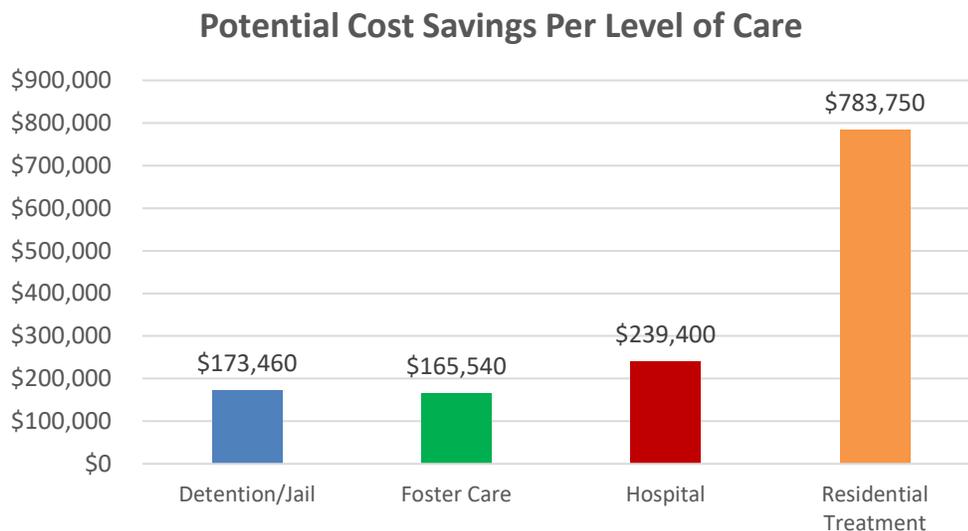
One of the goals of Community Wraparound is to provide assistance to families so youth may be cared for in their own homes or in homes of relatives. In addition, a goal is to create family stability as indicated by the number of days youth spend in their homes and not in an out of home placement. Youth referred to Community Wraparound have often experienced numerous placement changes. 22% of youth were out of their home at the time of referral. Most placement disruptions are due to either a psychiatric hospitalization or incarceration in the Juvenile Detention Center. Community Wraparound provides for situations where teams who feel a period of time in out of the home treatment is warranted can present to the Clinical Committee for funding. The goal would be to help the youth stabilize or improve functioning to the point where the youth can continue with treatment in their own homes. The Clinical Committee is made up of administrators from Mental Health and Addiction Recovery Services, Juvenile Court, Children Services and Developmental Disabilities who can approve shared funding between their systems for placement. This past year, only 3 youth experienced a placement at any point during FY18 that was planned by the team and funded through the Clinical Committee process placing the youth in foster care, group home care or residential treatment. In the graph below, most youth involved in Community Wraparound, 77%, did not have a disruption in placement, with 13% having one, 6% having two disruptions, and 4% having 3 or more. Most of these disruptions were either psychiatric hospitalizations or stays in juvenile detention.

Number of Placement Disruptions



Many of the youth referred to Community Wraparound have behaviors which at times can be difficult to manage safely in the community. Teams attempt to blend the perspectives of those who know the youth best to understand and plan around the underlying needs that lead to challenging behaviors and organize the help the youth and family receives to keep everyone safe and families together. Teams develop crisis or safety plans as needed to further individualize the support a youth and family receives. Community Wraparound regularly assesses risk for out of home placement of youth. 92 youth this past year were identified as at risk for out of home

placement in at least one month and were able to be maintained in their home. This minimal use of out of home placement for those youth at risk resulted in potential cost savings for the youth serving systems. The graph below is a conservative estimate of potential cost savings based on a monthly assessment of each child’s risk for out of home placement and the level of care for which they were at risk.



In addition to the prevention of placement disruptions, Wraparound teams also strive to maintain a youth in the least restrictive setting in which they can be successful, preferably their own home or the home of a kinship caregiver. Of the 223 youth and young adults served during FY18, 78% were living in their parent’s home or the home of a kinship caregiver at the time of the referral to Wraparound. For the 109 cases which closed for any reason during the year, 92% resided in their parent’s home, the home of a kinship caregiver or lived independently at closing. In addition, 97% of these 109 youth were in the same or less restrictive setting at closing as compared to when referred to Wraparound.

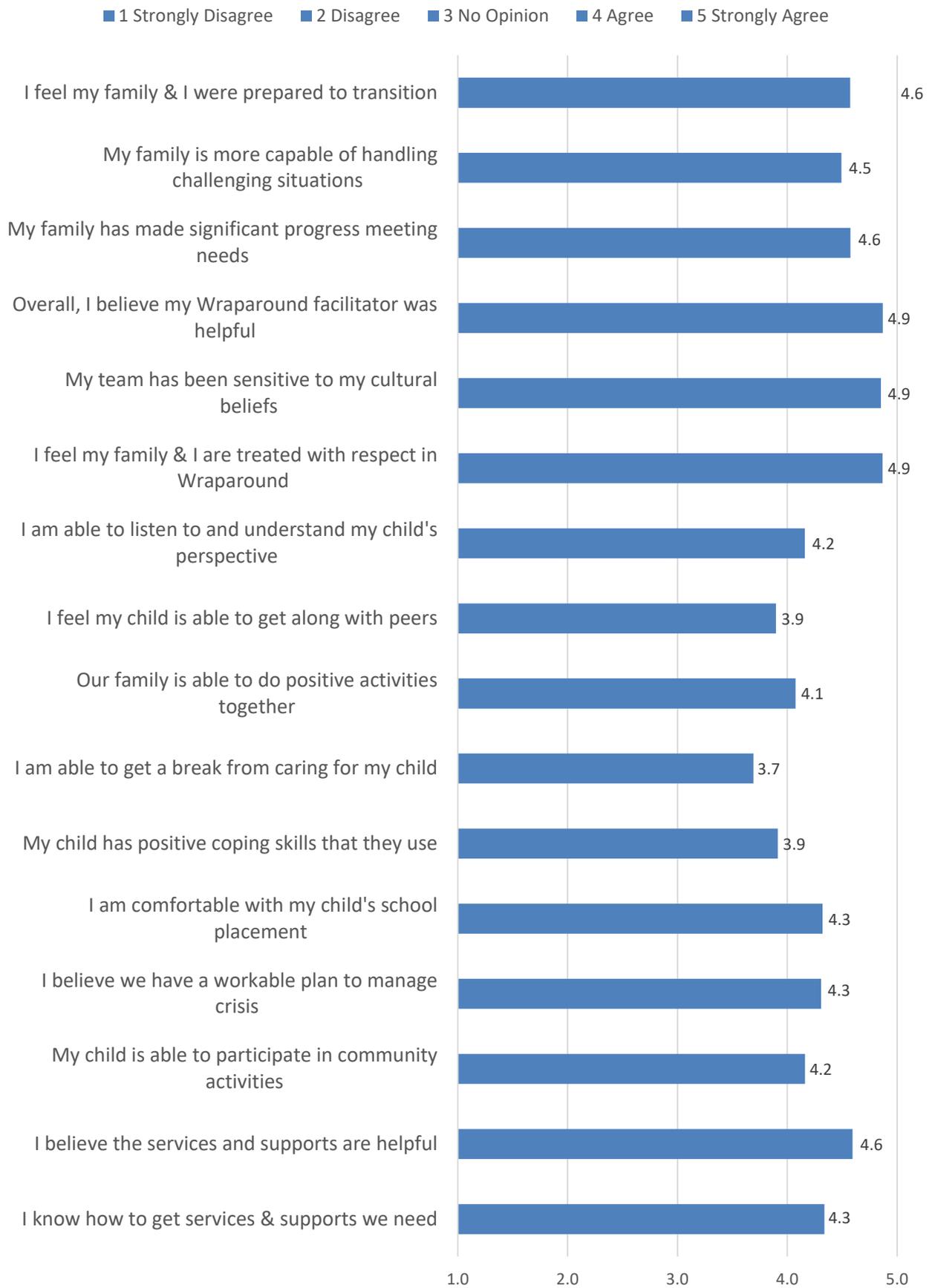
Participant Satisfaction and Benefit:

The goal of Wraparound is to utilize a team planning process to organize and mobilize specific help a youth and family receives to achieve their goals for a better life. Wraparound provides for several opportunities for families and teams to provide feedback on their satisfaction with the Wraparound process and the benefits they experience from it. One of the ways overall family satisfaction with the Wraparound process is measured via a Progress survey administered as families transition from the process.

Results of this Progress survey, from both parents and youth twelve and older, indicate a high level of satisfaction with the process and them seeing benefits to themselves. In addition, parents report feeling they were treated with respect, were able to get the services and supports they needed, were able to manage crises or challenging situations and were prepared to transition from Wraparound.

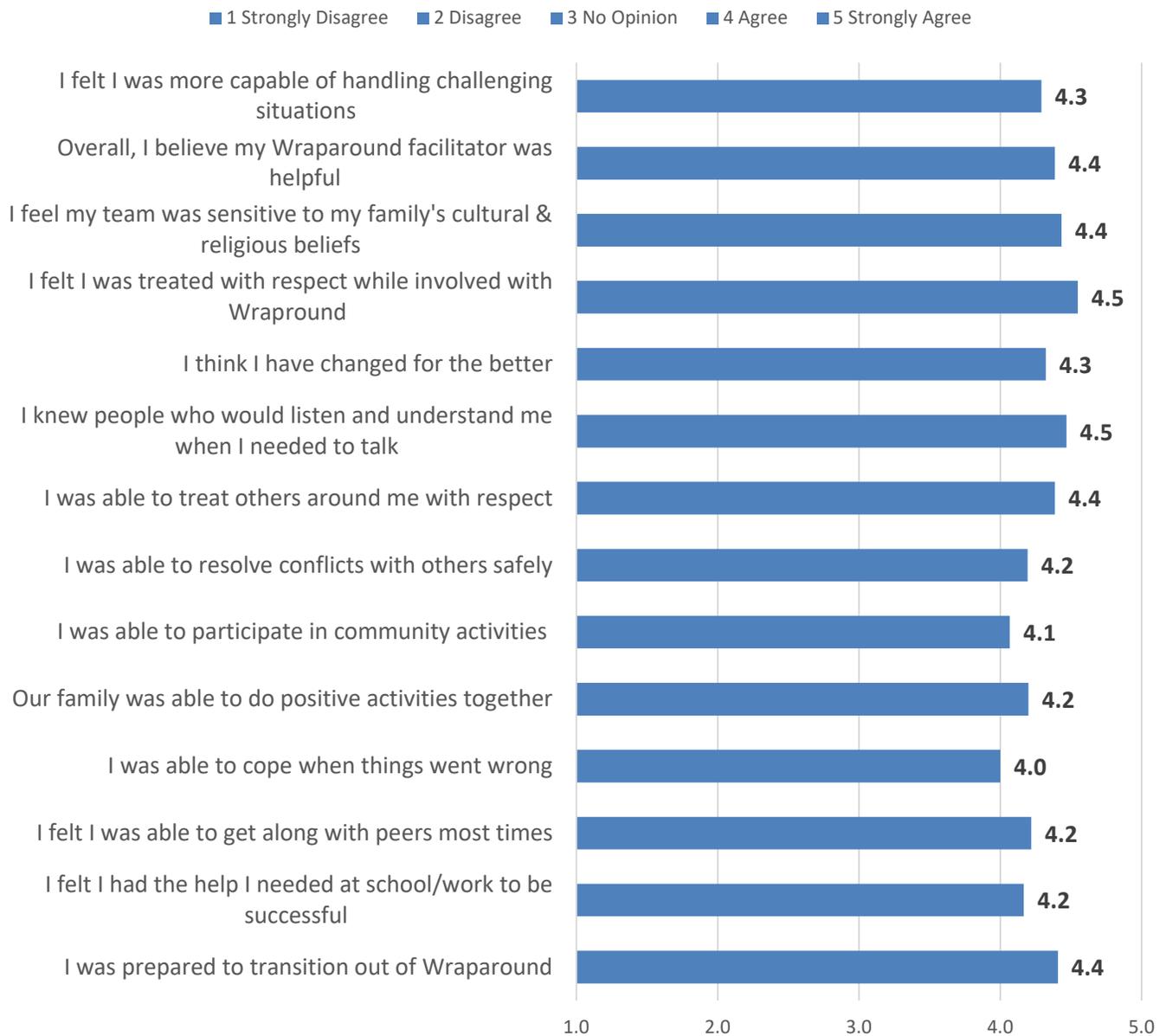
Below, the results show the averages for parent’s agreement to statements as they transition from the Wraparound process. The statements reflect desired outcomes for those participating in Wraparound.

*Averages of **Parent/Caregivers** responses to statements on the Parent Progress Survey (N=69):*



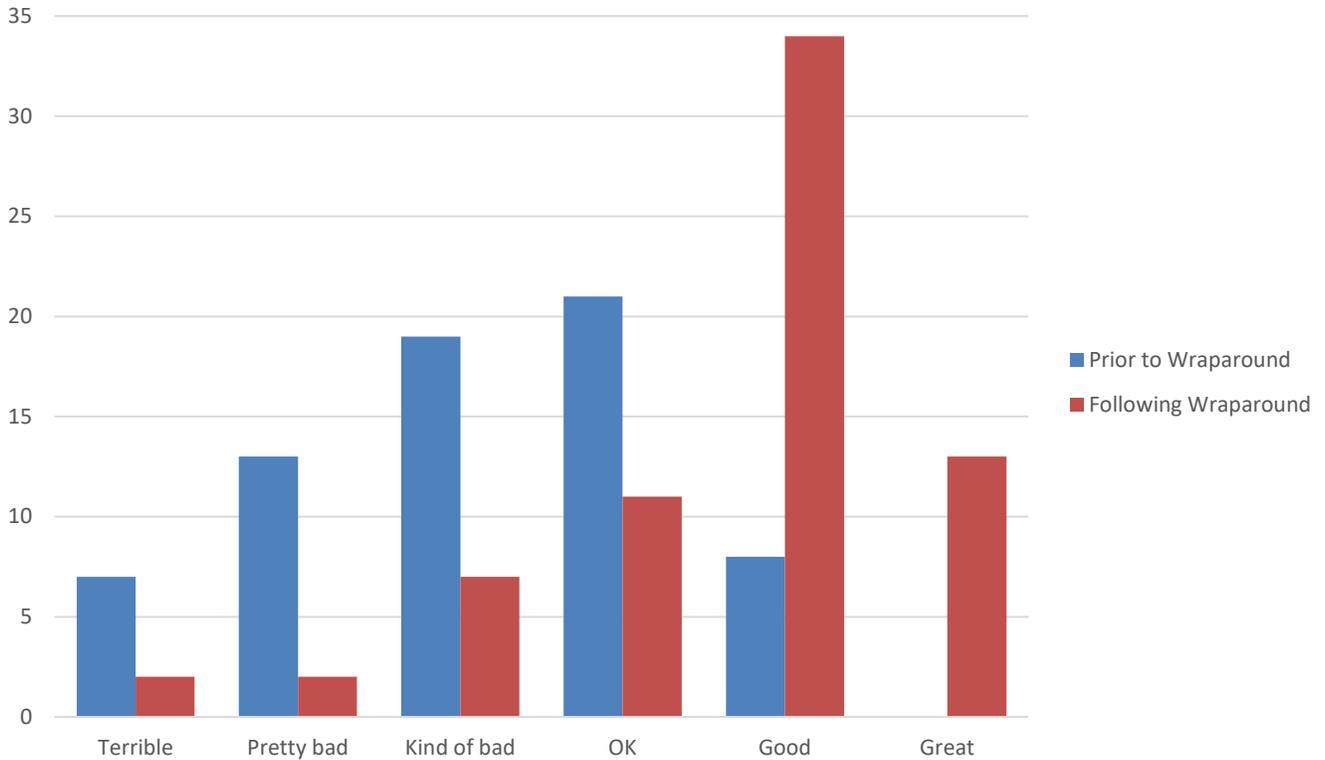
For youth in Wraparound, in addition to seeing benefits from the process and feeling they were treated with respect, they knew people who would listen to them and understand them, youth report being able to do positive activities with their family, having the help they needed to be successful in school, able to resolve conflicts safely and expressed sentiments they had changed for the better.

Averages of Youth responses to statements on the Youth Progress survey (N=33) overall:



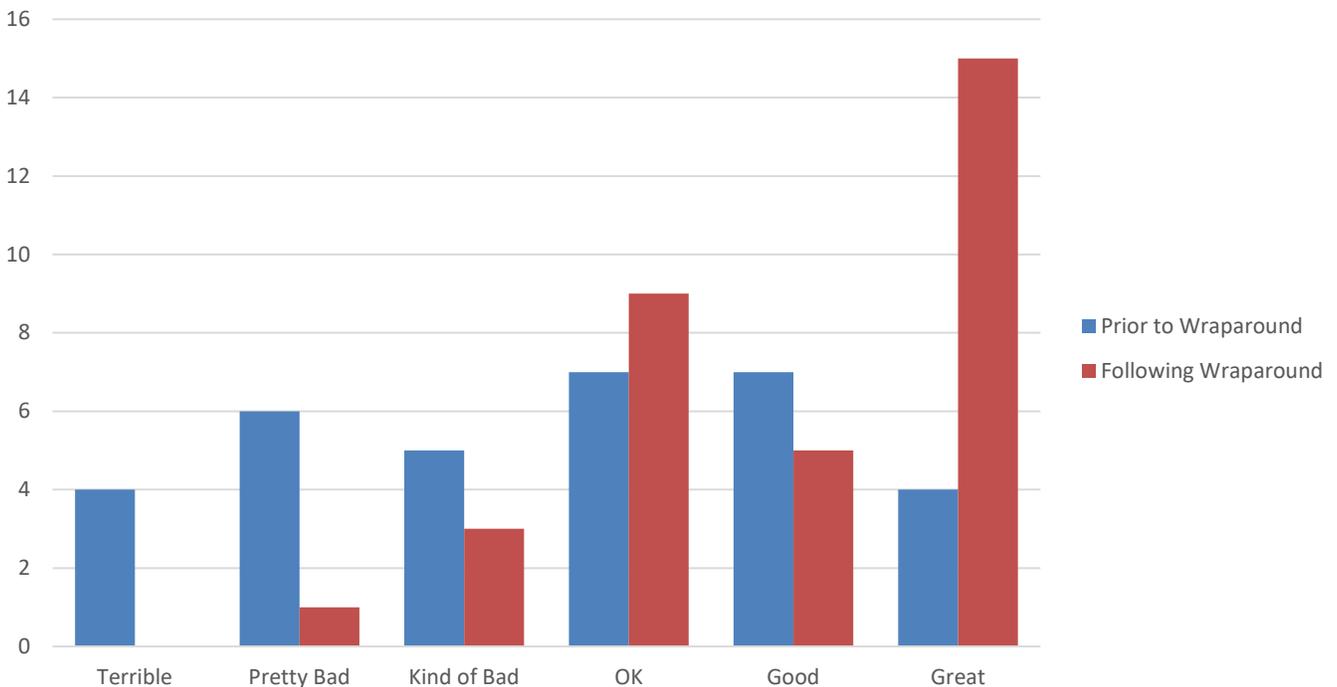
In addition to the report of their satisfaction with services, parents were asked to compare their family's functioning prior to and after they transitioned from Wraparound. **96% reported stable or improved family functioning** at the time of transition from Wraparound.

*Change in Family Functioning as Reported by **Parents/Caregivers** (N=69)*



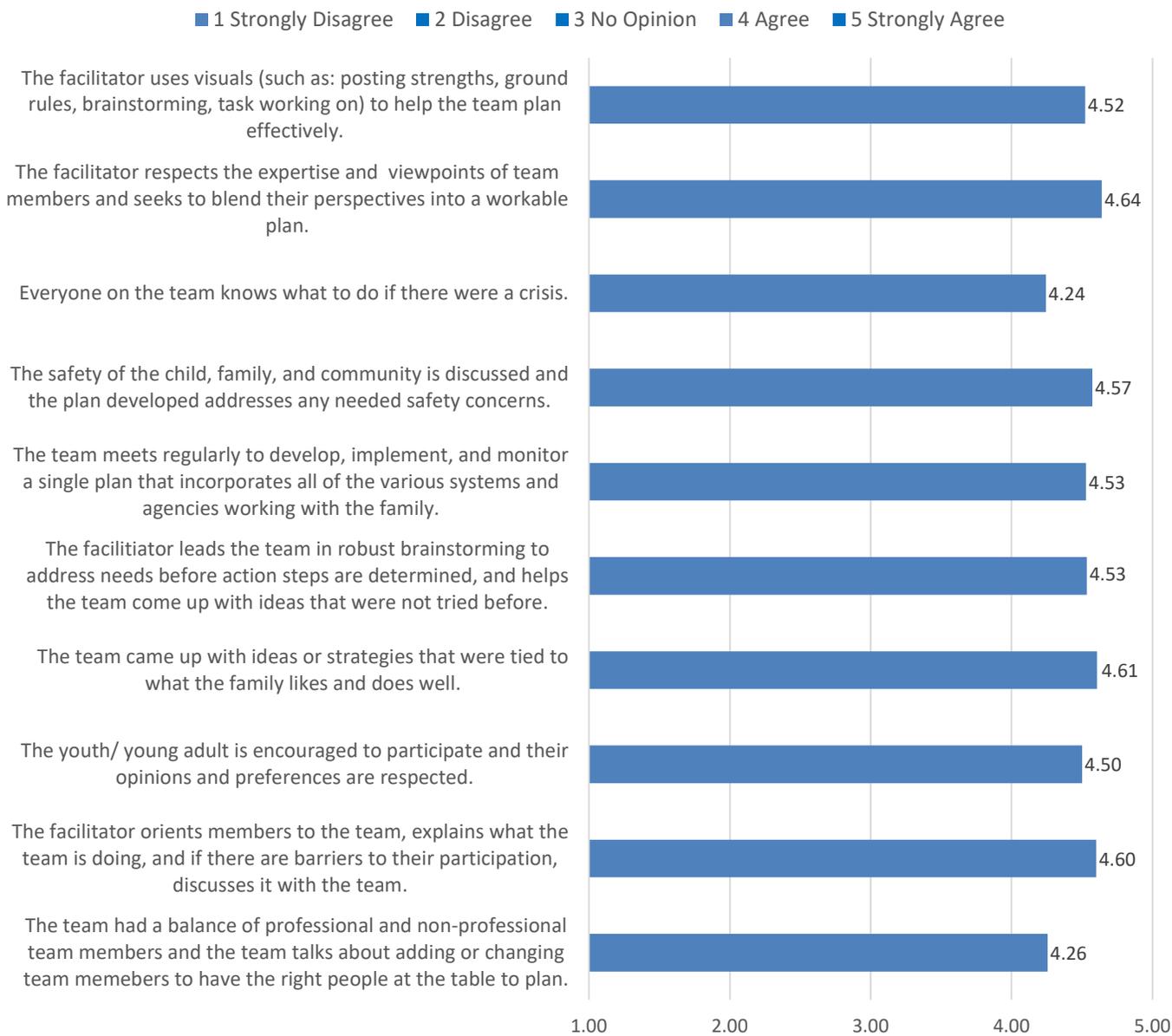
Youth ages twelve and older were also asked to rate how they felt they were doing when transitioning from Wraparound and to compare their family functioning prior to and following their involvement in Wraparound. **88% reported stable or improved family functioning** at the time of transition.

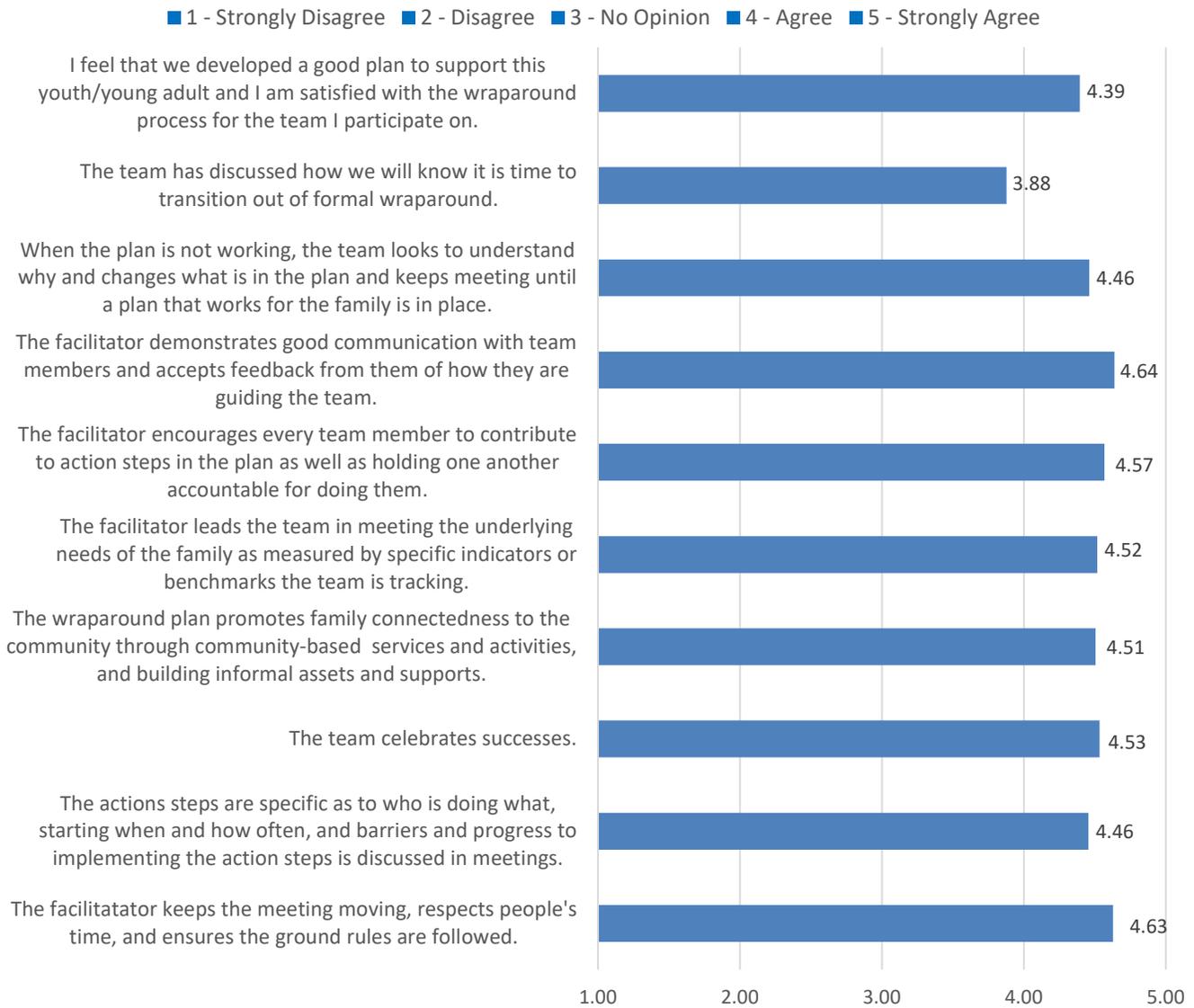
*Change in Family Functioning as Reported by **Youth** (N=33)*



The facilitator is responsible for the generation, support, and maintenance of a family-centered team for each family. The facilitator works with the family to identify members to participate on the youth and family team. The facilitator and the family negotiate team membership based on the family’s current system involvement and needs, and those persons who are significant in some way in the youth’s life. These may include representatives from all appropriate agencies, a representative from the youth’s school district, as well as formal and informal family support persons such as extended family members, friends, coaches, neighbors, clergy, etc. Teams are surveyed as to how well they feel the plan of support for families is addressing the family’s needs and how the team has operated in alignment with National Wraparound Initiative principles. The graphs below show the average level of agreement with statements regarding the experience of families and team members on the team they participated on. As seen in the results, most team members agree the team they participated on operated in alignment with the statements shown.

Team Survey questions (N=180)

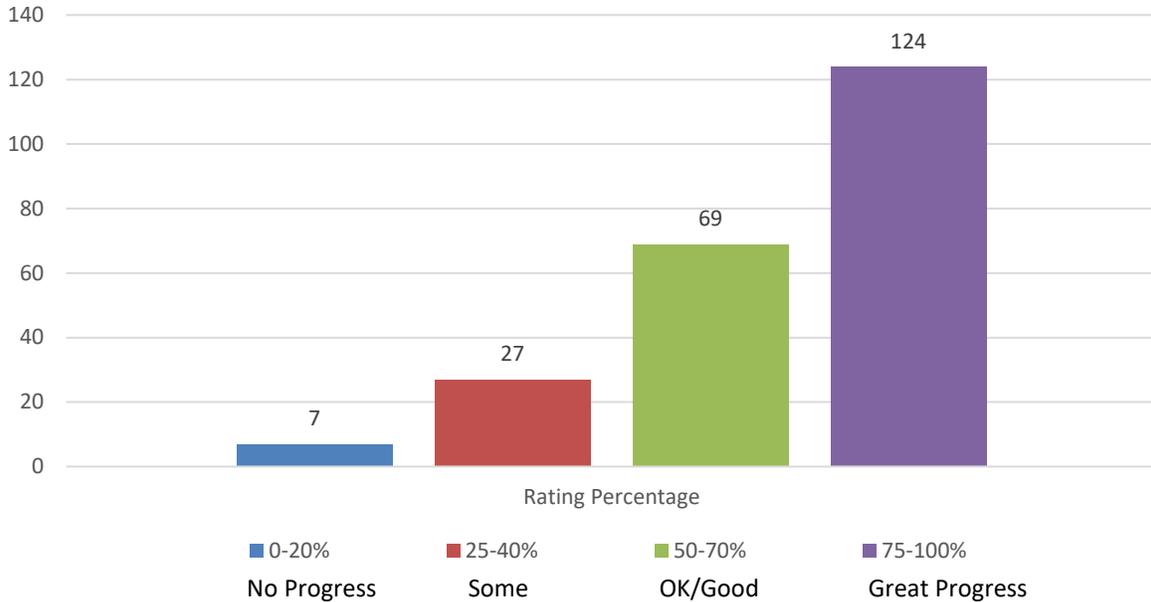




The central outcome of Wraparound is to help families get their needs met. As described above, this is through a process aligned with National Wraparound Initiative principles organizing help around the family. In Wraparound, the term ‘needs’ relates to those underlying drives or causes of human behavior. These unmet needs sometimes hold individuals back or negatively affect them and others as they try to meet them in unhealthy ways. Some have described it as, *“the holes in our hearts that cause us to do things we shouldn’t and keep us from doing things we should”*. The team plans around addressing those needs, which if met, would help the family realize the kind of family life and future they hope for. Examples of these needs may be, **“Leah will be reassured that she is loved even when she doesn’t behave. Sam will feel listened to and feel he has a place in the family. Susan will feel she can keep everyone in her family safe or Bill needs trust his mom will be there for him even though she had let him down in the past.”** As the team progresses with planning, the team then tracks outcomes or benchmarks of changes they will see if the need is met.

Additionally, teams periodically rate their overall progress to meeting the needs they are planning around. The graph below displays the rating by teams that were open in FY18 and had been planning for at least three months and had at least one rating of addressing the need from when they started. Of the 227 needs which were rated, most teams made some progress in addressing the family's needs.

Progress Meeting Family's Needs



As can be seen by the ratings, 85% of the teams rated they had made OK to great progress meaning they had made at least 50% progress in addressing the need they were planning around.

Services provided during the Wraparound process

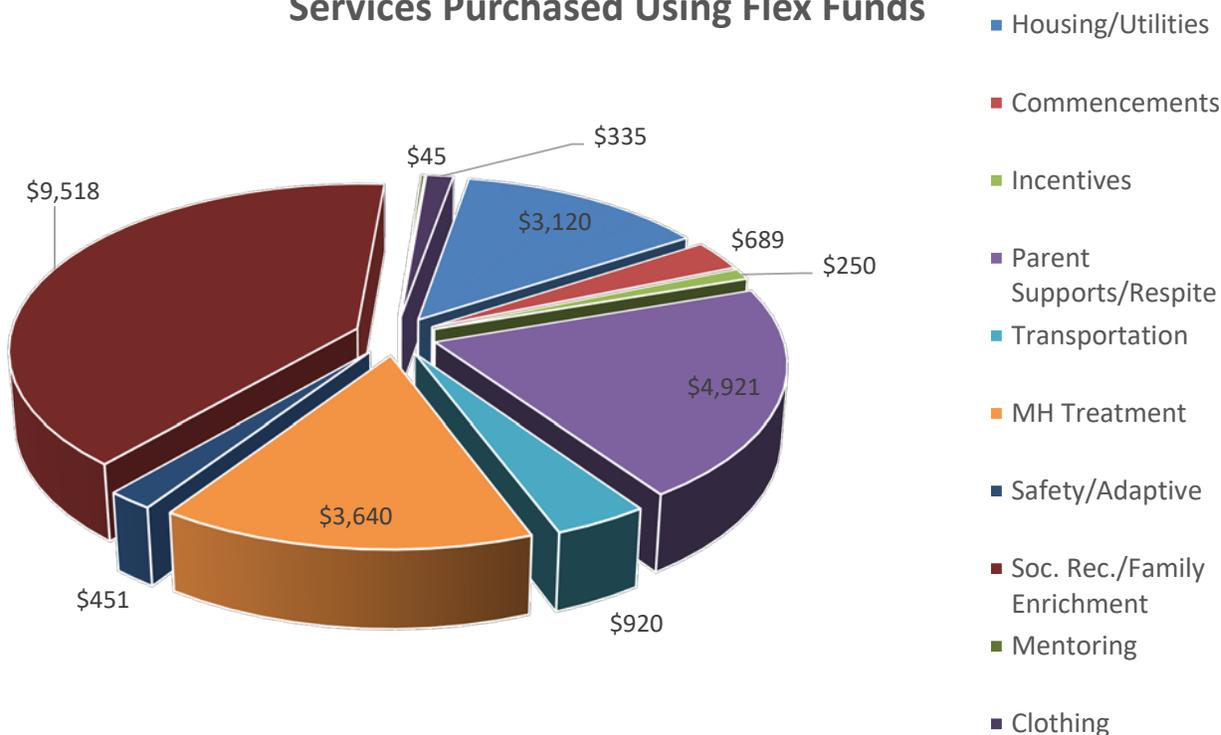
Through the Wraparound process, teams develop individualized service plans to meet the needs of youth or young adults and their families. As teams determine the action steps for meeting the identified needs, commitments are secured. Referrals are made for new services as they are identified. Based on the action steps to address the family's needs, the facilitator assists with the assignment of responsibilities of each team member. Information in the action steps details who will accomplish what tasks, and by when, to ensure accountability and timeliness. Outcomes are identified by the team to track how well they are meeting the family's needs. If barriers to implementing or getting the help is identified, the facilitator leads the team in problem solving the situation. The action steps may include, but are not limited to: adapting the environment, after-school activity, behavior strategy, behavioral modification plan, camp, case management, childcare, coaching, communication strategy, consultation, craft/hobby, crisis strategy or planning, educational planning, evaluations, family activity, family education, family therapy, financial assistance, group therapy, home organization strategy, housing, incentive, individual therapy, medical intervention, medication management, mentoring, non-clinical support group, nursing, nutrition information, observation, occupational therapy, one/one time, parent education, parent partner, parent support, partial hospitalization, physical activity, probation, recreation, referral, religious/spiritual activity, research, respite, safety item, school intervention, skills training/practice, speech therapy, structured routine, supervision, therapeutic equipment, transportation, tutoring, visuals, volunteering or work.

The facilitator leads the team in brainstorming as many ways as possible to get help for the family’s needs. Tailoring the help to the individual need is the obligation of the facilitator with the team. Forms of help may be provided by members of the family’s natural support network or by an agency offering professional services. The following table contains a list of professional services which were most frequently accessed by families who transitioned out this year while in Wraparound:

Service Provided:	Number of Youth:
Community Wraparound Parent Partner	44
St. Joseph Orphanage - CARE Case Management	28
Developmental Disabilities - Service Coordination	20
Butler County Juvenile Probation	15
Saint Joseph Orphanage - Therapy	14
Hamilton City Schools	13
Developmental Disabilities - Family Focus Program	12
Butler Behavioral Health - Wings IHBT	11
Lakota School District	8
Middletown City Schools	8
Development Disabilities- Therapy	7
PAUSE Respite	7
Warren County Educational Services Center	7
YMCA- Regular Membership	7
Butler Behavioral Health- Health Now	6
BCESC Success	6
CCHMC Medication Management	6
CDC Mental Health Services Outpatient Therapy	6
Children Services	6
Youth Peer Partner	6
St. Joseph Orphanage Med Mgmt.	6
Beech Acres Therapy	5
CCHMC Outpatient Therapy	5
Counseling Source School-based Therapy	5
Pressley Ridge IHBT	5
YMCA – Camps	5
Access Counseling Outpatient Therapy	4
CDC Mental Health Services CPST	4
CDC Mental Health Services Med Mgmt.	4
Fairfield City Schools	4
Monroe Local Schools	4
Next Right Thing	4
St. Joseph Orphanage BTIP	4
Summit Academy	4
Talbert House - Outpatient Services	4

In addition, families may access Mental Health Flexible funds or Family Centered Supports & Services (FCSS) funds for services and supports which may not be readily available or for which there is no identified funding source. Authorized by the Community Resource Team, these flexible funds allow for increased creativity and access to a broader array of supports in the development of the team’s response to identified family’s needs. Below is a breakout of the services that were purchased with these flexible funds this past fiscal year.

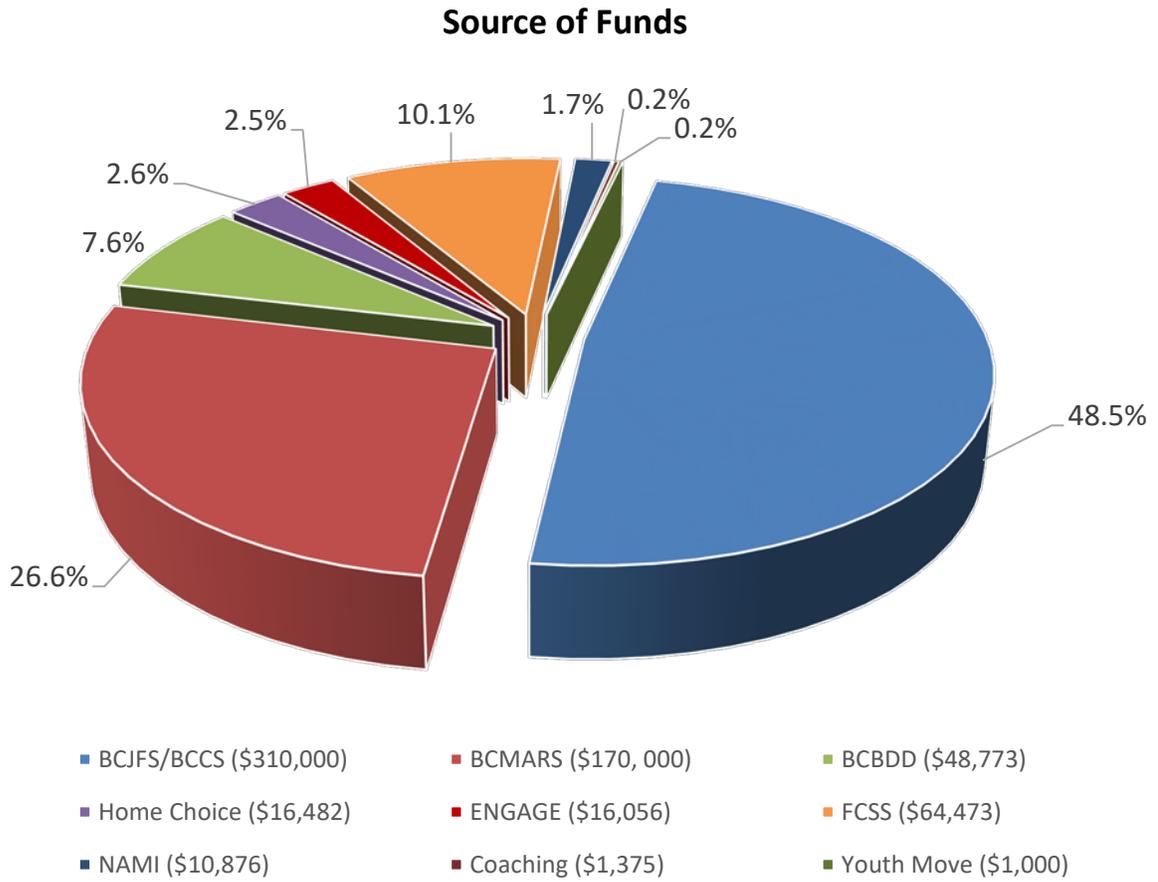
Services Purchased Using Flex Funds



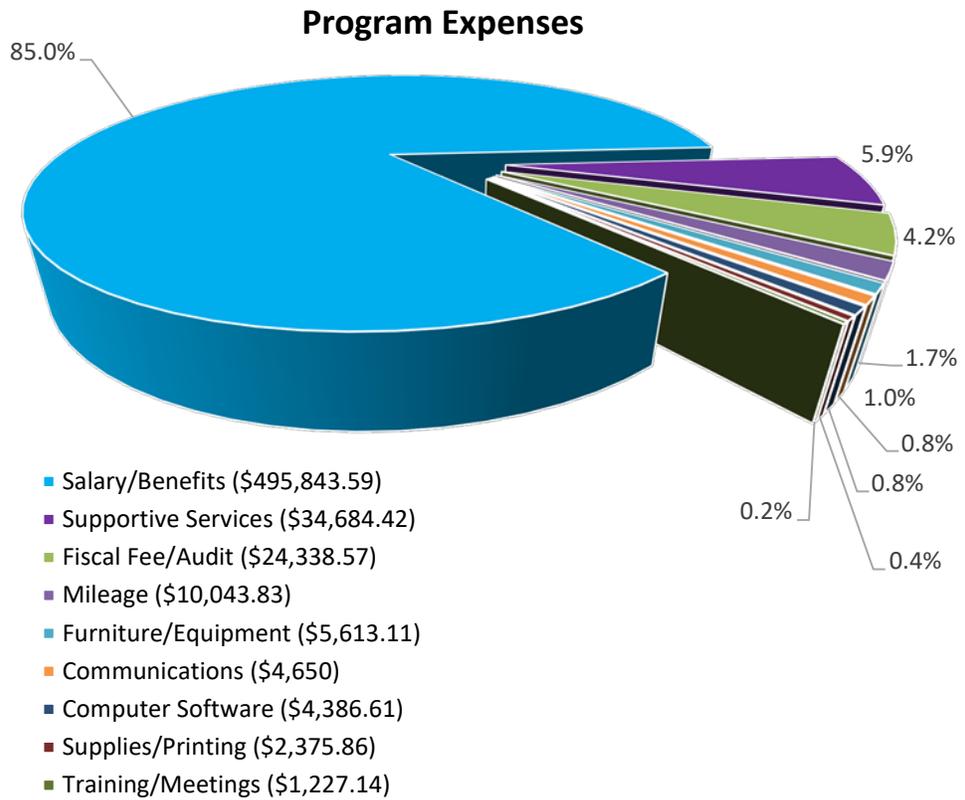
Program Funding and Costs to provide Community Wraparound

The Butler County Family and Children First Council is able to offer Wraparound to youth and families at no cost to them due to a blend of local and state dollars. Primary funding locally is provided by Butler County Job and Family Services, Butler County Mental Health and Addiction Recovery Services Board and the Butler County Board of Developmental Disabilities. Additionally, the Family and Children First Council received state funding from the Ohio Department of Mental Health and Addiction Services for Family Centered Supports and Services (FCSS) and a grant from the Ohio Department of Mental Health and Addiction Services for Engage, as well as Ohio Department of Medicaid Home Choice dollars, Youth Move dollars, funding for participation in statewide coaching group and reimbursement from NAMI Ohio Parent Advocacy Connection.

A breakdown of the funds received in FY18 as specified in the chart below.



In the chart below is a breakdown of the program expenses for FY18.



Community Wraparound’s primary expense is for salary and benefits for its staff. We are fortunate to have been able to recruit and maintain high quality staff. Community Wraparound staff include a Program Administrator, Family Advocacy Coordinator, Program Assistant, Facilitator/Coach, Facilitator/Peer Partner Coordinator, five full-time Facilitators, two part-time Parent Partners and one part-time Youth Peer Partner. Community Wraparound pays a fiscal fee to the Butler County Educational Service Center to help pay for the administrative, technology, space and phone costs they provide to the program. Additional costs are for mileage, supplies, equipment, database software license, cell phone stipends and meeting and training expenses.